



“Save today, for tomorrow”

Business Systems Analyst

Job Description

Oraan is looking for an experienced Business Systems Analyst with a solid understanding and experience of implementing CRM and related business systems. Your primary role will be configuration and management of critical business systems (CRM and related systems) to improve the way Oraan uses CRM (and related systems) from a business process and data perspective.

You will be involved in internal projects, collaborating with Operations, Product and Data teams. You will be tasked with documenting processes, gathering requirements, designing solutions and building necessary workflows and reports. This position offers a vast spectrum of experience, where you will have responsibilities to improve CRM business process efficiency, implement required customizations and be the go-to-person for internal user groups.

This position is open to mid-level professionals, with at least 2 years experience. Handsome salary range depending on experience and skill set. This role will be reporting to the CTO.

Duties and Responsibilities

1. Identify opportunities to leverage automation and implement systems-based solutions to solve stakeholder challenges
2. Design and implement new functionality from the requirements analysis, construct necessary diagrams and charts, and write specifications
3. Be on the lookout for issues or problems, and be first to come with recommendations to solve them



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4. Maintain system documentation, by keeping up to date with departmental process changes
5. Prepare technical reports from collecting, analyzing, and summarizing information trends
6. Administer and manage roles, security and privacy in the CRM
7. Partner with teams to ensure timely resolution of issues; manage project tasks
8. Implement customizations, integrations and automations using scripting

Required qualifications

1. Must have 3 years of relevant professional experience in similar role
2. Demonstrated experience with end-to-end CRM implementation
3. Ability to tease out complex problems into simple solutions.
4. Bachelors/Masters in IT/Computers Science and/or MBA
5. Excellent communication skills
6. Highly analytical
7. Strong attention to detail
8. Proactive

Bonus

1. Project management experience or certification
2. LEAN Six Sigma knowledge or certification



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3. Knowledge of scripting languages for the purposes of process automation
4. Knowledge or experience with ETL pipelines
5. Familiarity with Agile Development

How to Apply?

Please apply via this [form](#). Click on the link to access the form. If you are a viable candidate we will contact you.

About Oraan

Oraan is a Pakistani fintech startup with immense growth opportunities. Our mission is to make savings simple, easy and habitual for everyone. We are working to achieve that by creating user-driven financial tools and services.

The method we focus on at the moment is changing the way Pakistanis' imagine committees.

We enable people to save with a safe group in a simple and transparent method whether they are looking to save for a car, a wedding, or just become better at savings.

To learn more about us, visit our website and social media pages:

<https://www.oraan.com/>

<https://www.facebook.com/myoraan>

<https://www.facebook.com/groups/363112247973922>

<https://www.instagram.com/myoraan>



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Work Environment:

As a company, we're a group of energetic people who are working hard to make a lasting impact in the rapidly evolving world of fintech.

We have an open-floor work environment with a Slack-enabled team that encourages collaboration, creativity, and growth as individuals and as a company. We come from tech, banking, design, e-commerce, and start-up backgrounds, so we certainly welcome talent with outside perspective and experience. We believe regular company social events inspire friendships and strengthen our bond.

Recruitment Process

Our recruitment process works in 3 rounds. First-round is a Mini-case, project or assignment. Shortlisted candidates are called in for two interviews.

Next are two rounds of 60 and 30 min interviews for each selected candidate, during which you will be asked questions to assess four facets - Role related knowledge, critical thinking, teamwork and team fit.

Please note, we may change the order of this process depending on role and candidate.

Good Luck!